

EXTREME MARQUEES

WARRANTY

Thank you for considering Extreme Marquees for your outdoor shelter needs. We take pride in providing high-quality and durable products, and we stand behind our products with a comprehensive warranty.

Our warranty covers any defects in materials or workmanship for a period specified on your tax invoice. If your Extreme Marquee fails due to a defect during this period, we will repair or replace it free of charge. This warranty applies only to the original purchaser and is not transferable.

The warranty does not cover damaged caused by misuse, abuse or improper storage or handling. It also does not cover normal wear and tear, damage caused by natural disasters or severe weather conditions, damage caused by these events may be covered under your home or business insurance policy. In addition, any modifications made to the product will void the warranty.

IMPORTANT

Your marquee is supplied with steel pins and tie down straps. These must be used. For use on hard surfaces, weight plates, sandbags or water weights must be used. These are additional accessories purchased separately.

All roof tension straps must be attached and tightened. These hold down methods will maximise safety however due to the unpredictable nature of weather, they will not prevent damage.

All marquees are considered temporary structures therefore must be packed down and stowed away in any adverse weather conditions such as storm, rain or wind gusts.

Please refer to your set-up instructions supplied or if lost, please go to our resources and download a copy www.extreme-marquees.com.au/resource-centre/

MAKING A CLAIM

To make a warranty claim, please contact our customer service team at admin@extreme-marquees.com.au with your proof of purchase and a detailed description of the issue along with photos. We will work with you to resolve the issue as quickly as possible.

At Extreme Marquees, we are committed to providing exceptional products and customer service. We are confident that our products will meet or exceed your expectations, and we are proud to offer this warranty as a testament to our commitment to quality.



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SHOP ONLINE

www.extreme-marquees.com.au